

13495519

# Oversight and Monitoring of the Child and Adult Care Food Program - Guidance on On-site and Off-site Strategies and Options

### **Purpose**

The purpose of this memorandum is to provide guidance regarding on-site and off-site strategies and options for oversight and monitoring of the Child and Adult Care Food Program (CACFP). This memorandum also impacts review requirements regarding the CACFP and provides guidance to State agencies and local operators implementing the Program.

# Legal Authority

Status ( Active ) PolicyStat ID

CACFP 07-2023

## Background

One of the primary responsibilities of the Food and Nutrition Services (FNS) is the oversight and management of the 16 Federal nutrition assistance programs. Program monitoring is essential for ensuring that the Federally funded Child Nutrition Programs meet the requirements set forth in regulations, are operated with integrity, and provide nutritious meals and snacks to those who participate in the programs.

With the announcement of the start of the COVID-19 Public Health Emergency (PHE) on March 13, 2020, onsite monitoring of the Child Nutrition Programs became challenging and difficult to conduct as the number of COVID-19 cases increased and social distancing measures were enacted. FNS issued nationwide waivers for on-site monitoring requirements, allowing State agencies and sponsors to monitor Program operations off-site. Off-site monitoring helped ensure Program integrity while protecting the health and safety of staff and participants.

As outlined in SP 03-2023, CACFP 02-2023, Offsite Monitoring of the CACFP and School Meal Programs After the Public Health Emergency Ends, the Department of Health and Human Services recently announced that May 11, 2023, is the planned end date for the COVID-19 PHE. Given this expiration date, the FNS-issued nationwide on-site monitoring waivers are set to expire on June 10, 2023, 30 days after the end of the PHE. In addition to these nationwide waivers, FNS issued individual off-site monitoring waivers for States that requested them. While not impacted by the end of the PHE, these waivers are scheduled to expire on June 30, 2023.

### **Program Requirements**

FNS understands that State agencies quickly adapted review and monitoring procedures to include off-site strategies in response to the COVID-19 PHE and are interested in continuing to adapt some review procedures. The intent of this memorandum is to provide guidance to State agencies regarding on-site monitoring and when it is required by regulations, when States have discretion to conduct monitoring off-site, and <u>what monitoring procedures are recommended</u> when States have discretion to conduct monitoring <u>on or</u> offsite. In addition, with State agency approval, local operators may utilize the guidance in this memorandum. FNS recognizes that there is not a universal approach to monitoring. Although this memorandum outlines areas of discretion in general, State agencies also have some discretion when considering the oversight needs of individual Program operators may benefit from most review activities conducted on-site, and for others, on-site time may be better utilized on technical assistance.

Accompanying this memorandum is an appendix that outlines the review requirements and the on-site and off-site strategies and options applicable to the CACFP.

### Comments

For questions concerning this memorandum, please contact Policy Administrator at (404) 651-8193.

#### Appendix

On-site/Off-site Monitoring Guidance

Child and Adult Care Food Program (CACFP)

In response to State agencies and sponsoring organizations implementing innovative solutions to conduct off-site reviews and provide oversight of the CACFP throughout the public health emergency, FNS has developed the following guidance for conducting off-site monitoring. The review must take place at the institution or facility's location, though portions may be conducted at the State or sponsoring organization's office, informally known as the 'desk review' or 'desk audit' portion. There may be a combination of reviews conducted to complete the Program review. For instance, the State agency monitor may evaluate the institution's single audit, budget, and training attendance via desk review and conduct the balance of the evaluation of the institution's Program on-site.

#### **Tips and Best Practices:**

- 1. Plan ahead and communicate.
- 2. Develop a standard process.
- 3. Consider feasibility of a hybrid approach.
  - A. Obtain documents through a secure platform to ensure personally identifiable information is secure.

B. Conduct the exit interview can be conducted via video conferencing as an off-site approach.

4. Develop checklists and tools to ensure operators are aware of on-site and off-site review requirements and documentation submission procedures.

A. Request additional information as needed to resolve issues found in the off-site portion.

5. Document any off-site elements of the review and interviews.

6. Practice using a file sharing platform among staff before conducting a review.

7. Evaluate your established review standard procedures and make modifications to reflect latest learned strategies.

Requirement	Procedures to be Conducted On-site	Procedures with Option to be Conducted Off-site
Recordkeeping (7 CFR 226.6(m)(3)(i))		Request a sample of records to cover the scope of the last three years plus the current year (dated invoices, training, mileage log, etc.).
Meal counts (7 CFR 226.6(m)(3)(ii))	Visits conducted to verify meal counts (accuracy/up to date) are to occur on-site.	
Administrative costs (7 CFR 226.6(m)(3)(iii))		Request and obtain the approved budget and/or amendments, dated invoices and receipts, additional financial records, as needed.
Applicable instructions and handbooks issued by FNS (7 CFR 226.6(m)(3)(iv))	The reviewer can be on-site to observe that all applicable instructions and handbooks have been implemented.	To meet the intent of this requirement, the reviewer can evaluate documentation that demonstrates that all applicable instructions and handbooks have been implemented.
Facility licensing and approval (7 CFR 226.6(m)(3)(v))	The reviewer must be on-site to observe the number of children and their ages. License must be displayed, as directed by the State agency.	Request and obtain a photo or video of the posted license. ).
Compliance with the requirements for annual updating of enrollment forms (7 CFR 226.6(m)(3)(vi))		Request and obtain the enrollment forms for each enrolled participant. Be sure to use a secure file sharing platform to protect personally identifiable information.
If an independent center, observation of a meal service (7 CFR 226.6(m)(3)(vii))	Meal service observations are to occur on-site.	
If a sponsoring organization, training and monitoring of facilities		Request and obtain copies of dated training materials and agendas and attendee sign in

### **CACFP** State Agency Review Requirements

(7 CFR 226.6(m)(3)(viii))		sheets. If training is conducted virtually, obtain dated confirmation. Request and obtain copies of monitoring forms, schedules, and tracking log.
If a sponsoring organization		Request and obtain records
of day care homes,		related to serious deficiency
implementation of the		declarations, terminations,
serious deficiency and		and appeals for daycare home
termination procedures		providers.
(7 CFR 226.6(m)(3)(ix))		
If a sponsoring		Request and obtain records
organization,		related to the implementation
implementation of the		of household contacts (written
household contact system (7 CFR 226.6(m)(3)(x))		policies and procedures, records of contacts, etc.).
If a sponsoring organization		Request and obtain records
of day care homes, the		(census data, school data,
requirements for		provider income, etc.) used to
classification of tier I and		classify daycare homes as tier
tier II day care homes		I and tier II
(7 CFR 226.6(m)(3)(xi))		
All other Program	Visits conducted to verify	
requirements	Civil Rights compliance are	
(7 CFR 226.6(m)(3)(xii))	to occur on-site ensuring	
	compliance requirements are	
	routinely implemented and	
	the "And Justice for All"	
	poster is displayed.	

Review Element	Procedures to be Conducted On-site	Procedures with Option to be Conducted Off-site
The meal pattern (7 CFR 226.16(d)(4)(i)(A)) (7 CFR 226.16(d)(4)(i)(E))	Requirement: Validate meal items/components and quantities, complete meals, and meal signage on day of review onsite.	Request and obtain copies of menus. Evaluate menus for compliance with meal pattern requirements.
Licensing and approval (7 CFR 226.16(d)(4)(i)(B))	The reviewer must be on-site to observe the number of children and their ages. License must be displayed, as directed by the State agency.	Request and obtain a photo or video of the posted license. ).
Attendance at training (7 CFR 226.16(d)(4)(i)(C))	The reviewer must ensure that the facility has CACFP- trained staff/volunteers on- site during meal service.	Request and obtain copies of dated training materials and agendas and attendee sign in sheets. If training is conducted virtually, obtain dated confirmation.
Meal counts (7 CFR 226.16(d)(4)(i)(D))	Visits conducted to verify meal counts (accuracy/up to date) are to occur on-site.	
Menu and meal records (7 CFR 226.16(d)(4)(i)(E))	The reviewer must observe that the dated menu is displayed at the facility. The reviewer must evaluate supporting documentation (dated invoices/receipts, delivery tickets, documentation of whole grain-rich, sugar in cereal/yogurt, etc.)	Request and obtain copies of dated menus and supporting documentation (dated invoices/receipts, delivery tickets, documentation of whole grain-rich, sugar in cereal/yogurt, etc.). Request and obtain a photo or video of the displayed dated menu.
Annual updating and content of enrollment forms (7 CFR 226.16(d)(4)(i)(F))		Request and obtain the enrollment forms for each enrolled participant. Be sure to use a secure file sharing platform to protect personally identifiable information.
Five-day reconciliation of meal counts (7 CFR 226.16(d)(4)(ii))	On the day of review (on-site meal service observation) the reviewer must obtain and	

#### **CACFP** Sponsoring Organization Review Content

evaluate the daily attendance	
and meal counts for a five-	
day period prior to the day of	
review.	